Privacy Policy

This privacy policy (hereinafter as the "Privacy Policy") stipulates the handling of the user (including case managers, website visitors, viewers of litigation materials uploaded to this website, donors and all other users. Hereinafter as the "User" or "Users") information including personal information regarding the service (hereinafter the "Service") provided by Approved Specified Nonprofit Corporation CALL4 (hereinafter the "Corporation") on the specialized platform for public interest litigations "CALL4" (hereinafter the "Website").

1. User Information Collected

"User Information" means information collected by the Corporation including those related to User identification, access history on communication services, and other information generated or accumulated in relation to Users or Users' terminals.

According to the means of collection, the User information collected by the Corporation through the Service is as follows.

(1) Information provided by the Users

The information that the Users provide in order to use or through the use of the Service is as follows.

Information regarding profiles such as username and real name

• Information regarding contact information such as email address

• Other information entered or sent by Users through input forms or other methods specified by the Corporation

(2) Information provided by other services when the user allows account linking of other services when using this Service.

If the User allows account linking with other services such as social networking services when using this Service, we may collect the following information from the external service based on the consent given at the time of permission

·ID used by the User in the external service

• Other information that the User has authorized to be disclosed to the partner company based on the privacy settings of the external service.

(3) The Corporation may collect information on the status of access to and usage of the Corporation's service. This includes the following information:

Referrer information

·IP address

Information about server access logs

-Cookies, ADID, IDFA and other identifiers

2. Purpose of Use

The specific purposes of using User Information related to the provision of the service are as follows:

(1) To provide, maintain, protect and improve provision of the Service, such as registrations related to the Service, verifying identity, authenticating users, and recording user settings(2) To measure user traffic and behavior

(3) To distribute and display advertisements, and measure the effectiveness

(4) To provide information regarding the Service such as mailing list and to respond to inquiries from the Users.

(5) To respond to acts that violate the Corporation's terms, policies, and other rules (hereinafter the "Terms") regarding the Service.

(6) To notify changes to the Terms regarding the Service.

(7) To refund donations from Users

(8) For other necessary and beneficial uses for Users related to the use of the Service

3. Use of Google Analytics

This Website uses Google Analytics to grasp the usage situation. While Google Analytics employs cookies to collect, record, and analyze information regarding visits to the Website, the Corporation will not obtain information that can identify individual User.

Data collected through the use of Google Analytics is managed based on Google's privacy policy. See the following sites for Google Analytics Terms of Service and Google's privacy policy.

<u>Google Analytics Terms of Service</u> <u>Google Analytics Policies</u>

The Corporation shall not be held responsible for any damages resulting from the use of the Google Analytics service.

4. Provision to Third Parties

4-1. The Corporation will not provide any third party (including those located outside of Japan) personal information contained in the User Information without the prior consent of the User, except under the following circumstances where such provision is required:

(1) When it is necessary to entrust all or part of the handling of personal information to a third party in order to achieve the purpose of use

(2) When personal information is provided in the course of business succession due to a merger or other reason

(3) When it is based on a warrant or similar order from a judicial authority

(4) Other cases permitted by the Act on the Protection of Personal Information (hereinafter referred to as the "Act") and other applicable laws and regulations.

4-2. When entrusting all or part of the handling of personal information to a third party in the case of (1) in the preceding paragraph, the Corporation will conduct necessary and appropriate supervision to ensure the safety management of personal information at the entrusted party.

5. Requests for Disclosure of Personal Information

Upon request from the User to disclose personal information under the Act, the Corporation shall, without delay, disclose to the User such information (If the personal information does not exist, the User will be notified to that effect.) However, this does not apply if the

Corporation is not obligated to disclose the information under the Act or other applicable laws and regulations. Please note that there is a handling charge (1,000 Japanese yen per case) for disclosure of personal information.

6. Correction and Suspension of Use of Personal Information

If the Corporation is required pursuant to the provisions of the Act by the User to (1) correct, add, or delete the content of personal information because such information is false, or (2) to suspend or delete the usage of personal information because such information is being handled beyond the scope of the purpose of the use previously made public, or it has been collected in a fraudulent or otherwise illicit manner, the Corporation shall, without delay, conduct an appropriate investigation after confirming that the request is made by the user itself, and based upon the results thereof, the Corporation shall correct, add, or delete the content, or suspend or delete the use of such personal information, and notify the User to that effect. In case where the Corporation shall notify the User to that effect.

7. Inquiries

Please send suggestions, questions, complaints, or other inquiries regarding the handling of User Information to:

Hanaoka Bldg. 4F, 2-20-6 Nihonbashi Hamacho, Chuo-ku, Tokyo, Japan 103-0007 Approved Specified Nonprofit Corporation CALL4 info@call4.jp

8. Procedure to Amend the Privacy Policy

The Corporation may amend the Privacy Policy as necessary. However, when the amendment requires the consent of the Users, the Privacy Policy after amendment shall be applied only to the Users that have given consent in the manner specified by the Corporation. In the event of any amendment to this Privacy Policy, the Corporation shall publish by posting on the Website of the Corporation or other appropriate ways, or inform the Users the effective date and the content of the amended Privacy Policy.

[Enacted on August 1, 2020. Amended on March 28, 2023]